# **USING YOUR DVR**





MENU

MUTE

POWER

SELEC'

4/FORMA

dish

#### **Basic Recording and Viewing Features**

### DVR Button:

- Press DVR once to access the main DVR menu.
- Press DVR twice to go straight to your recordings.
- » Press DVR three times to view your daily recording schedule.

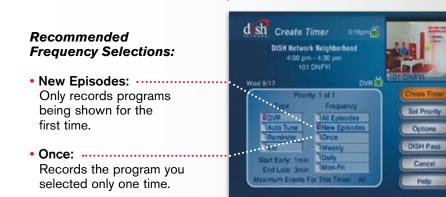
#### To Pause Live or Recorded TV:

- » Press (Pause).
- » To resume playing the program, press V (Play).
- » You can stay paused for up to one hour if you are watching live TV. To get back to watching live TV, press the View Live TV button.

#### To Record a Program:

There are two easy ways to record a program.

- **1.** To record a show you're watching, press ( Record), select which TV to record to (in Dual Mode only), then select OK.
- 2. To record a show from the guide, use the arrow buttons to highlight a future show you want to record, then press and (Select) to bring up the Create Timer screen.\* Select how often you would like to record the program. Select CREATE TIMER to accept.



#### To Watch a Recorded Program:

**Press** (*press*) twice  $\rightarrow$  Highlight the program from your recordings that you want to watch  $\rightarrow$  Press (Select)  $\rightarrow$  Choose Start.

#### To Delete a Recorded Program:

» Press (m) twice → Highlight the program from your recordings that you want to delete  $\rightarrow$  Press (Select)  $\rightarrow$  Choose Delete.

#### **To View Your Scheduled Recordings:**

» Press ( b) three times → Choose Timers.

#### To Delete a Recording Timer:

» Press (m) three times → Select Timers → Highlight the timer you wish to delete  $\rightarrow$  Press (Select)  $\rightarrow$  Choose Delete.

#### **Mode Buttons**

- » SAT: controls your satellite. You will ... stay in SAT mode most of the time.
- **>> TV:** controls your TV.\*
- » VCR: controls your VCR or DVD player.\*

» AUX: controls other equipment such as a second TV or DVD player.\*

#### **Power & TV Power**

- Output the receiver on/off. ------
- Turns the TV on/off.\*

#### MENU Menu

Access features and settings including: Parental ..... Locks, Favorites Lists, Customer Support and more.

#### **TV/Video Input\***

Press to see video from other .. equipment connected to your TV.\* Only works in TV mode. Not applicable with certain TV makes/models

# DVR CONTROLS ------



## **Special** CONTROLS

#### Recover

Recovers satellite programming if your ..... TV input or channel has changed.\*

#### DISH

Access DishHOME Channel 100 to explore ..... interactive TV features.

#### **Picture-In-Picture (PIP) Buttons**

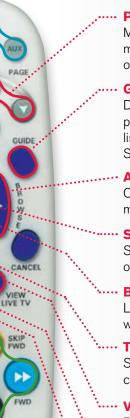
Watch two separate programs at once. Only available in Single Mode, Refer to the User's Guide for more details.

#### ) Format

Changes the shape of the picture on your TV ..... screen to match the frame size of the program you are watching. Choose between Normal, Stretch, Partial Zoom, Zoom or Gray Bar.

# **Quick** Reference Guide High-Definition ViP<sup>®</sup> 622/722 DuoDVR and Remote

# **Basic Navigation** CONTROLS





Pade

Move up/down in on-screen menus and Program Guide one page at-a-time.

#### Guide

Display current and future TV program listings. Also toggles lists between ALL Chan, ALL Sub, ALL HD, FAVORITES.

#### **Arrows**

Channel up/down, navigate menus and the guide.

#### Select

Select a show or menu option - like an enter button.

#### **Browse (right arrow)** Look for other channels while watching TV.

··· Themes (left arrow) Search for programs by categories such as sports.

#### View Live TV

Return to watching live TV. Also exits all on-screen menus.

#### Recall

Go back to the last channel viewed.

····· Info Display additional program info.

#### Search Search for a program by name or by category

#### **REMOTE KEY**

Green with number 1 indicates 🕇 (TV1). Blue with number 2 indicates 🞽 (TV2).

**HOME OF THE BEST** technology & lowest all-digital prices nationwide, every day.



## **TV VIEWING BASICS**

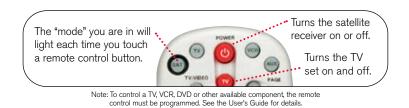
## **DUAL TUNER**

# TROUBLESHOOTING

#### **Important Features of Your Receiver**

#### SAT Mode Button:

You will need to stay in SAT mode to use the remote control, even when operating your TV's volume, power and mute functions.



#### **Correct TV Channel/Input:**

To watch TV or if you lose video:

- » Make sure TV1 (room with receiver) is set to channel 3 or \_\_\_\_\_ (channel/input)
- » Make sure TV2 (room without receiver) is set to channel 60 or 73 or \_\_\_\_\_ (channel/input) (Use the stickers in your User's Guide to help remind you which channel/input.)
- » Make sure your receiver is ON. Green or blue light will be visible on front panel of the receiver.

#### **On-Screen Program Guide**

- » Press the GUIDE button to view the On-Screen programming guide.
- Press GUIDE again to bring up a pop-up menu asking which guide to display.
- ALL Chan: All DISH Network channels
- ALL Sub: All channels you subscribe to
- ALL HD: All HD channels you subscribe to
- FAVORITES: Only your Favorite channels For Favorites Lists set-up, press the Menu button ", select PREFERENCES, then select FAVORITES.
- » If you prefer to toggle through the various guides by pressing the GUIDE button, it's easy to disable the pop-up menu feature. Press GUIDE until the pop-up screen comes up, select FAVORITES, select GUIDE button and select DONE.

#### **Parental Locks**

You can password-protect programming based on rating or on a channel-by-channel basis.

- 1. Press the MENU button (a), select LOCKS.
- 2. Select the LOCKS option you prefer from the LOCKS menu (such as "Lock PPV").
- 3. Select LOCK SYSTEM and choose a password.



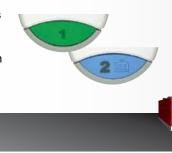
#### **Unique Benefits of Your Dual-Tuner DVR**

You can watch recordings on any TV connected to the dual-tuner receiver.

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#### One receiver independently operates 2 TVs:

- TV1 has a GREEN remote key and is 1 in the room with the receiver.
- TV2 has a BLUE remote key and is in the room without the receiver.



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2

Bedroom

#### Check out this example house:

- Start watching a recorded show in the living room and then finish watching it in the bedroom, without missing a second of your show.
- » You can record different shows in each room at the same time - and still be able to watch your recorded shows.

Plus, you get all the same great features in the living room and bedroom - all from just one award-winning DISH Network receiver.

Living Room

#### The Benefits of Being Connected

Connecting a phone line or high-speed Internet connection into the receiver unlocks many great features, plus you can save \$5/mo. If you're not connected to a phone line or high-speed Internet, you will see a \$5 programming access fee on your monthly bill for each dual-tuner receiver.

#### Phone Line Benefits:

- » Caller ID\* See who's calling right on the screen.
- » Order Pay-Per-View with your remote control.
- » Play exclusive interactive games on DishHOME Channel 100.
- » Change your programming packages on DishHOME Channel 100.
- » Your receiver will automatically let DISH Network know that it is running smoothly.

#### High-Speed Internet Benefits:

DishONLINE – Access to thousands of movies and TV shows on demand 24/7.\*\*

\*With subscription to Caller ID through your local phone company. \*Not available for customers billed by a third party



DISH Network prides itself on its award-winning, top-of-the-line high-definition DVR receiver. In the event you experience any problems watching or controlling your TV, try these quick fixes:

#### Blue, Black, Frozen or Snowy Screen:

4.8	
Contraction in the local	

correct channel number or input.

### **Remote Won't Work:** your screen regarding low battery strength.

Satellite Signal Message:

always temporary.

If you have had inclement weather and continue to have signal issues after the weather clears, make sure your dish antenna is not covered by snow, ice or a fallen object. If it can be accessed safely and easily, gently clear your dish.

### Where do I go for 24/7 help? $(\mathcal{O})$ www.dishnetwork.com/welcome Click on AskDISH for answers to your most common technical & billing questions **Receiver User's Guide Channel 100 – DishHOME Interactive TV Channel 101 – DISH Network Neighborhood** Customer Support: 1-888-202-8990

#### **Quick Fixes for Most Common Problems**

» Reset Your Receiver: If you see a blue, black, frozen or snowy screen, press and hold the POWER button on the front panel of your receiver for about 5 seconds. The receiver will restart and should return to programming in just a few minutes. Resetting your receiver is like re-booting your computer.



#### » Your TV May Be On The Wrong Channel / Input:

See the "TV Viewing Basics" panel to make sure your TV is set to the

Try replacing the batteries in your remote control. You may see a message on

If you get an "acquiring satellite signal" message, your signal will be restored within minutes, not days or weeks like with cable. This is rare, and almost